Why Mango?

Free yourself up

Don't waste another dollar on bureaucracy.

Know what's going on

Managers and Directors can see at a glance the tasks and activities being carried out in their organisation.

Manage risk

With Mango you'll have certainty that the organisation's vision, goals and responsibilities are being managed.

Cut costs

Use Mango to reduce compliance costs.

Improve productivity

With Mango there is no system downtime, recurring tasks are automated and it enables a collaborative approach to opportunities for improvement.

Easy to use

Mango is easy to implement, simple to use and training is a breeze.

Have confidence

Mango has been developed in close conjunction with clients to ensure their requirements and expectations are met. It's based on real-world experience.

Welcome to Mango

Managing compliance has never been so simple

Compliance can be a big headache for all organisations, irrespective of their size, structure and industry.

For most, simply meeting their compliance requirements is such a costly and time consuming exercise, they never get close to unlocking any true value from their efforts and realising a positive financial return.

The biggest contributors to such poor performance are an over-reliance on inadequate tools coupled with inefficient processes.

Even today, most so-called compliance systems are nothing more than an inefficient mix of paper manuals, cumbersome intranets and inadequate desktop tools.

In such a situation, the different parts of the 'system' can't talk to each other and it takes a huge amount of effort to maintain control and get up-to-date information. Further, when an employee leaves, or is away for even a short period of time, key knowledge can be lost – thus putting the organisation further at risk.

There is an easier way

Designed by industry experts, Mango removes the pain from achieving and managing compliance-based standards like quality, health & safety, and environmental, etc.

With Mango, you can say goodbye to inadequate tools and inefficient processes – the one Mango application takes care of everything.

And because Mango is a single integrated system, you can run all your compliance programs through Mango "as one".

Mango's growing reputation is founded on its ability to provide organisations with tangible cost savings and improved business performance.

Accessed via the Internet, Mango is a breeze to implement and simple to use. Plus, there are no nasty hidden costs - just a simple monthly rental.

In a nutshell, Mango really is compliance made simple.

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Use Mango to control and maintain all your organisation's compliance requirements:

♦ ISO 9001 (Quality Management)

♦ ISO 14001 (Environmental)

♦ ISO 13485 (Medical Devices)

♦ International Safety Management (ISM) Code (Shipping)

♦ Workplace Safety Management Programmes (WSMP)

♦ OHS 18001 (Health & Safety)

♦ AS/NZS 4360 (Risk Management)

♦ AS/NZS 4801 (Health & Safety)

♦ HACCP (Food Safety)

♦ Wine Standards Management Plan Code (WSMP)

♦ Health and Disability Standards

♦ Any organisation's internal procedures

Mango is "Management-on-the-Go"

Mango is used by organisations who want to work more productively and efficiently in the area of compliance.

Mango is:

♦ In real time – the latest information is instantly available to everyone who needs it.

♦ Simple to use, with a clean and easily understood interface.

♦ Flexible, not prescriptive – Mango allows you can keep using the document formats you are comfortable with.

♦ Dynamic, not passive – Mango prompts you when things need doing.

But wait - there's more!

Mango is also:

♦ Reflective of an organisation's current systems – with Mango you won't lose the work you have done on your systems so far.

♦ Easy to implement – transition from your current system to Mango is quick and easy.

♦ Instantly distributed across multiple sites.

♦ Easily customised – as your needs change, so can Mango.

♦ Great news for your IT team – Mango takes care of all back-ups, maintenance and upgrades so you don't have to.

Total Safety
Services

mango®

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Get control with Mango

Event Management

Control your tasks. Know what's coming up for you, your team and the whole organisation.

Improvement

Control and deal with your non-conformances quickly, systematically and holistically.

Human resources

Capture competencies and training for your entire work force.

Documents

Control your documentation and eliminate confusion by having one centralised, controlled manual and forms master available all day.

Risk management

Create risk, hazard or environmental aspect registers in one simple module.

Accident & incidents

Capture accidents online when they occur and then record investigations and corrective actions.

Approved suppliers

Control the engagement and approval of suppliers.

Mango Benefits

Deliciously beneficial, and good for your health

Mango is used by organisations in industries as varied as manufacturing, construction, shipping, health and automotive. It is used by limited liability companies and not-for-profit organisations, with employees from 10 to 2500. Clients tell us that Mango brings them a wide variety of benefits.

Free yourself up

Don't waste another minute on the administration and bureaucracy of compliance.

Instead get on with improving the performance of the business instead.

♦ No more hassle and cost of constantly updating unwieldy paper systems.

♦ Reduce double-handling and miscommunication.

♦ Eliminate expensive meetings - instead use Mango for a collaborative approach over the web.

♦ Reduce the duplication of data entry – just enter the data once and use or display it in multiple areas.

♦ Create reports within seconds.

♦ Automate all of those regular, ongoing tasks.

♦ Have documentation instantly available to all users.

Know what's going on

Know at a glance the tasks and activities being carried out in the organisation.

♦ With the Event Management module you can see all scheduled tasks, from management reviews, evacuation drills to calibration and the re-licensing of employees and much more.

♦ Employees can instantly see the tasks coming up for them, and the tasks which are now due. Jobs won't be forgotten or left gathering dust in an in-tray – if an event isn't signed off, an escalation process takes place.

♦ Mango provides a real-time overview of what's going on across an organisation. Organisations can stop worrying about compliance and get on with business.

Manage your risks with Mango

Documents

Deliver a consistent message to all levels of your organisation to manage RISK.

Events

Ensure tasks are done on time to manage RISK.

Improvement

Ensure that non-conformances are dealt with quickly to manage RISK.

Human Resources

Ensure employees are trained and certified to manage RISK.

Risk Management Module

Develop, store and communicate organisational RISK.

Accident / Incident

Develop, document and communicate personnel RISK.

Approved Suppliers

Ensure that only approved suppliers are engaged thus managing RISK.

More Mango Benefits

Mango just keeps on giving

Manage Risks

With Mango, Directors and Managers have certainty that their organisation's legal responsibilities are being managed.

♦ Create dedicated risk registers in the Risk Management module.

♦ Mango's Event Management module ensures that the hundreds of compliance tasks required of an organisation are being addressed.

♦ Information is in real-time.

♦ Reports are created instantly.

♦ The system is transparent.

♦ With Mango compliance is proactive, not reactive, with a high level of employee buy-in.

Cut Costs

Using Mango will reduce compliance costs – guaranteed.

As a minimum, organisations should expect to reduce costs by at least 20%; although savings of 40-50% are not uncommon.

With Mango in place, organisations will benefit from a number of sources of cost-savings:

♦ Streamlined processes and automated workflows reduce the management and administrative effort needed to run the system and maintain standards.

♦ Greater control and visibility of information minimises the number of costly failures (incidents and accidents, etc.) and therefore removes the associated cost of remedial action.

♦ Internet-enabled collaborative working model reduces the need for time-consuming face-to-face meetings (and their associated travel costs).

♦ Online centralised repository eliminates the time and cost associated with maintaining and distributing paper-based systems.

♦ Web-based technology lowers IT costs with no hardware or software to purchase and no internal IT support needed (all taken care of by Mango).

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Get productive with Mango

Use the following drivers to help improve productivity.

Build better leadership and management

A big part of leadership is identifying new opportunities and inspiring the team to pursue those opportunities. Mango's Improvement module enables and supports innovative thinking across all levels of an organisation.

Be better organised

Productive workplaces have structures and processes that enable them to adapt and grow as products, technology and markets change. A well-organised workplace is able to get the best out its employees and technology.

With Mango an organisation can:

♦ Ensure that all employees understand their role in helping achieve its goals.

♦ Instantly see which employees are actively helping to improve the workplace.

♦ Analyse and improve work processes and work flows.

♦ Enable employees to suggest improvements.

♦ Easily share information across teams.

♦ Reduce double handling and other inefficiencies.

... and even more benefits

Seamless integration with your working environment

Increase Your Productivity

Stop duplicating tasks and confusing each other. Use Mango to work smarter, not harder:

♦ Mango saves time by streamlining processes.

♦ Responses to opportunities for improvement are quicker, more holistic, collaborative and just plain better.

♦ Employees are more engaged with the system. Engaged employees are higher performing employees.

♦ Recurring tasks are automated.

♦ No system down-time because of employees leaving, going on holiday or becoming ill.

♦ Less form-filling and no distribution of paperwork required.

♦ Mango's on-line collaborative approach means less time spent at meetings.

Information is Available Everywhere - 24/7

♦ Employees working outside usual working hours or overseas still have all the organisational information available to them – the system never stops.

♦ Consistency of documentation and information across multiple sites, with just one source of control.

♦ No waiting for the IT team to provide help and support – managers have access to data wherever and whenever they need it.

Run Any And All Compliance Programs on Mango

With Mango you can run all ISO programs and health and safety programs, as well as industry specific compliance programs such as the ISM Code.
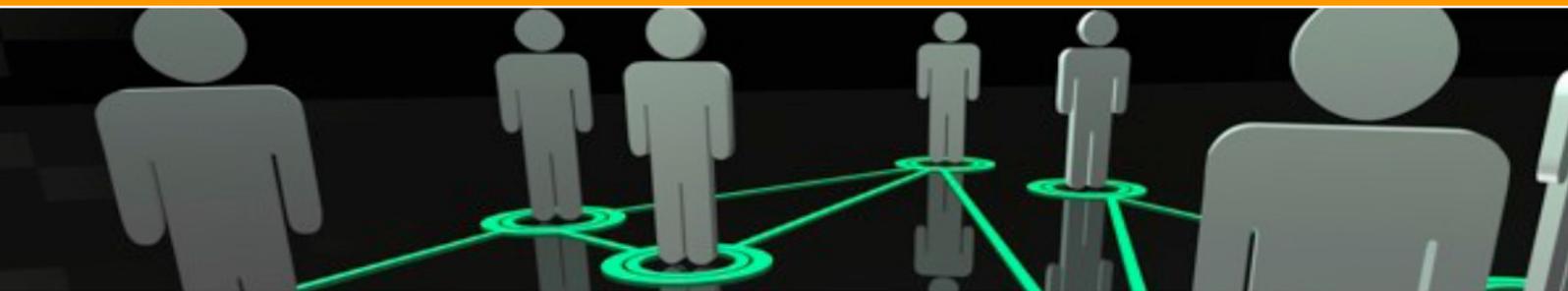
But not only does one Mango account do it all, it integrates the various programs into one, all-encompassing system.

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Get productive with Mango

Use the following drivers to help improve productivity.

Use technology to get ahead

Productive organisations use technology to better plan and operate.

♦ Mango gives employees the opportunity to suggest new ideas or processes, and to see those suggestions being acted on.

♦ Mango is 21st century technology.

♦ Mango saves time, money and energy.

Measure what matters

If you can't measure it, you can't manage it.

With Mango an organisation can:

♦ Communicate key performance measures to all employees.

♦ Instantly create reports using up-to-the minute information.

♦ Measure and monitor customer satisfaction, employee morale and supplier feedback.

♦ Set up a recurring task to measure performance against key performance indicators.

... and we're still going

Increase your competitive edge

Improve Quality

Quality isn't about inspection by a few, it's the responsibility of everyone in an organisation.

When everyone is able to put forward their ideas for improvement, and action is taken, the result is:

♦ Reduced costs.

♦ Greater likelihood of getting things right the first time.

♦ Reduced frustration and cost of reworking.

♦ Happier customers and a healthier bottom line.

Mango is a great tool for making this powerful management concept work in the real world.

The Solution for Organisations with Multiple Sites

Mango ensures that documentation is consistent across organisations which have multiple sites.

♦ All employees at all sites work off the same page. There's no confusion.

♦ Just one source of document control.

♦ Information is available 24/7.

♦ Huge reduction in the maintenance of multiple site documentation.

♦ Reduction of internal costs, meaning a healthier bottom line.

Reduce Your Pain During Audits

Just having Mango shows that an organisation takes compliance seriously.

♦ With Mango it's easy to show that the system is implemented and in a state of control.

♦ Easier to prepare for and pass both internal and external audits.

♦ More likely that fewer conditions will be raised, with fewer headaches during the audits themselves.

♦ Less time needed to clear audit conditions.

♦ Frees employees to focus on other things that are important to the organisation.

Mango is Really Simple to Use

Because Mango is so simple to use, it will get used.

♦ Managers can be sure of employee buy-in because Mango is so easy to use. If employees can use the Internet, they'll have no problems with Mango.

♦ The engagement of employees is vital in managing risk.

♦ Mango uses simple workflows based on practical solutions with a real world approach.

♦ Mango makes compliance simple - workflows have been designed not to cloud or make the process of compliance difficult.

The System Never Stops...

Systems that are run using Mango keep on going... forever.

♦ The corporate memory is not lost when employees leave, go on holiday or get sick.

♦ Mission critical events are not overlooked.

Mango is Simple

Work together, not against each other

Certainty and Control

Mango (especially its Event Management module) enables managers to have certainty and control around the hundreds of tasks that compliance programs require.

♦ Instantly see which events are overdue.

♦ Instantly see what's coming up.

♦ No time and energy wasted getting information from other people - up-to-date information is at managers' fingertips.

♦ Better control when working over multiple sites.

♦ Recurring tasks automated.

♦ Reporting to the Board is so much easier and more accurate.

♦ Reduces managers' and directors' personal exposure to risk.

Make the Working Day Easier

With Mango managers can see, control and automate the hundreds of tasks that comprise their job.

♦ Less chasing and follow-up on tasks. Instead manage by exception.

♦ Managers can stop sweating the small stuff, and spend more time looking at the big picture where they can really add value.

Work on the System, not in the System

Mango reduces bureaucracy and is a more efficient way of working. Employees have more time and energy to work on improving the system.

Contact Us

If you would like a demonstration of Mango Compliance Software, contact our office on 07 4051 1378, or email office@totalsafety.com.au

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